



# Vigo Primary School

*Opening a World of Learning and Opportunity*

A: Vigo Primary School, Andover, Hampshire SP10 1JZ

T: 01264 365166

E: [adminoffice@vigo.hants.sch.uk](mailto:adminoffice@vigo.hants.sch.uk)

W: [www.vigo.hants.sch.uk](http://www.vigo.hants.sch.uk)

**Headteacher:** Mrs R Dance

**Deputy Headteachers:** Mrs L Reid and Mrs K Roach

**SENCO:** Mrs S Wright

Ref: Arbor Parent Portal/App Account Set Up

Thursday 24<sup>th</sup> October 2024

Dear Parents and Carers,

Welcome to Arbor! Vigo Primary School is now using the Parent Portal and Parent App, and has set up an account for you.

To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

Go to <https://login.arbor.sc> (Vigo Primary School will appear as an option) and click **Forgot your password?** A link will be sent to this email address to reset your password to finish setting up your account. Don't forget to enable push-app notifications on your mobile device to receive notifications when we send in-app messages.

#### **Managing Push-App Notifications on Mobile Devices:**

- Settings
- Notifications
- Select Arbor app
- toggle on 'Allow Notifications' at the top

The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

If you have any queries, please contact the school at [adminoffice@vigo.hants.sch.uk](mailto:adminoffice@vigo.hants.sch.uk).

Yours faithfully  
**The School Office Team**

